

LAKE OCOEE INN & MARINA, INC.

2496 Highway 64

Benton, TN 37307

www.ocoeeinn.com

800-272-7238 423-338-2064

GUEST POLICIES FOR:
FALLING WATER CABIN

Falling Water Cabin accommodates up to 8 persons. It is fully furnished with linens, kitchen appliances, cookware and utensils. Guests will enjoy the mountain stream, outdoor pavilion and fire-pit. A complimentary covered boat slip is available based upon occupancy through the marina. Proof of boat insurance is required. Relax at night on the covered porch to nature's serenade of crickets, katydids and falling water.

CABIN RESERVATIONS require payment in full upon booking. In addition, a damage deposit of **\$450.00** is due upon arrival via credit card in the reservation holder's name. Guests must be at least 25 years of age to reserve and upon check-in must present a Valid Driver's License that matches the reservation holder's name.

DAMAGE DEPOSIT: The damage deposit is an Authorization Hold for the full \$450.00. This means this amount will be unavailable to you for any use during the Authorization Hold period. Upon check-out if no damage has occurred to the cabin and there are no missing items, the Authorization Hold (for the full amount) is usually released by your bank within 10 to 15 business days. However, any damage or missing items will be charged against your Damage Deposit prior to the Authorization Hold release. We recommend the use of a credit card instead of a debit card.

Please Note: Guests will be granted access to their accommodation(s) only after the Damage Deposit is provided.

Falling Water Cabin is a **DOG friendly cabin**. 2 Large Crates, food & water bowls, dog bed & dog welcome basket are provided. Limit is 2 dogs.

CANCELLATIONS: In order to receive a full refund, a cancellation notice must be received at least 60 days prior to the first night's reservation date. Otherwise, the refund amount will equal ONLY what the facility is ultimately rented for on the dates of your cancelled reservation. Lake Ocoee Inn will endeavor to rent the facility at the full rate; however, this is not always possible as large groups typically make their plans and reservations months ahead.

Please Note: Cancellation notice must be submitted to ryan@ocoeeinnrafting.com. Cancellation notices made by phone or sent to alternate email accounts will not be accepted.

CHECK IN: 4:00PM

CHECK OUT: 11:00AM

NOTE: Please familiarize yourself and all members of your party with the Guest Policies and Cautions-Restrictions included with this Reservation Confirmation document prior to arrival.

NOTE: Limit of 2 Dogs per stay.

NOTE: Quiet hours of 10:00PM to 8:00AM are strictly enforced.

CABIN AMENITIES

Bedroom 1:	1 Full Bed	Kitchen:	Refrigerator/Freezer, Stove
Bedroom 2:	1 Full Bed		Microwave, Toaster, Coffee Maker
	1 Set of Bunk Beds		Blender, Skillets, Pots & Pans
Bedroom 3:	1 King Bed		Mixing Bowls, Pyrex Dishes
Bathroom:	Shower/Tub Combo		Corning Ware, Cookie Sheets
	Sink, Toilet		Baking Pans, Tableware
	Bath Linens (for Cabin use only)		Cooking Utensils, Dish Detergent
Living:	TV, Direct TV, DVD Player		
	Some DVDs		
	Fireplace (for use October-April only)	Covered Boat Slip:	Availability based on current Marina
	Some Board Games		Occupancy. A physical copy of your
Outside:	Large Furnished Covered Porch		Boat Insurance is required. Please
	Weber Charcoal Grill		call the Marina prior to arrival for
	Picnic Table, Firepit		Further details and slip reservation.
	Shuffleboard Court		Phone: 423-338-5591
	Covered Pavilion		

YOU MAY WANT TO BRING:

- A radio, games, books, DVDs, flashlights.
- Charcoal and Charcoal Lighter for Grill (can be purchased in Marina Store)
- Beach Towels (bath linens provided are for indoor use only).
- Firewood

NOTE: Daily linen service is not offered for Lake Ocoee Inn lodging. Towel changes will be made for those staying 4+ nights. Upon checkout linens are removed from the cabin and laundered in our commercial laundry facility. Please make sure to follow directions in the cabin on where to leave linens upon checkout to assist housekeeping in cleaning/turning cabin over.

NOTE: This Cabin is in the Cherokee National Forest which is inhabited by many forms of wildlife, including poisonous snakes (copperheads & rattlesnakes), scorpions, spiders, fire ants, chiggers, deer, wild hogs and black bears. Poison ivy and poison oak are also common. This notice is not intended to alarm you but to remind you of your surroundings. **CHILDREN** should be closely supervised **AT ALL TIMES**.

NOTE: Hunting inside the Cherokee National Forest is restricted to specific time of year & seasons. Visit the Tennessee Wildlife Resource Agency website for more information on hunting seasons and quotas. Hunting outside of designated seasons may result in a fine from TWRA.

NOTE: This cabin is “off the grid”. There is no cell phone service and no wi-fi. Wi-Fi service is available but not guaranteed at the main check-in building. Cell Phone service is available about a mile west of the business premises. To avoid confusion for travelers who may be arriving separately and/or after the initial check-in please reference the included sitemap prior to arrival and share with all members of your party. The sitemap lists all cabins and locations. Guests may also obtain directions from the check-in office during business hours or stop at the night office after hours located in the Motel Building. Guests should download music, movies, etc. prior to arrival for use at the cabin.

PARKING: The driveway to and from Falling Water is gated and locked. You will receive a gate key which fits only the long-necked lock labeled “Master”. For your safety and privacy please keep the gate closed at all times. If the gate is left open you will probably have unwanted visitors/intruders as curious drivers decide to explore your driveway. Whether to also keep the gate locked is your choice.

The driveway is one lane, approximately 400 yards long, with no place to pass another vehicle. If two vehicles meet, someone will have a long backup.

The driveway is too narrow for buses, campers, long truck/trailer combo or any other oversized vehicle. If you think your vehicle might be oversized, you need to walk the driveway before driving it. Trailer parking is available on property and inquiries should be made **prior** to arrival for best options.

MEMO to FAMILY and YOUTH GROUP LEADERS

Congratulations! You've chosen one of the most beautiful sites in East Tennessee for your Family/Group Trip. Located on the shore of probably THE most beautiful TVA lake, bounded by Chilhowee and Big Frog Mountains, and surrounded by the wooded serenity of the Cherokee National Forest, Lake Ocoee Inn is a great setting for fun and recreation! We welcome you and your Family/Group and will do all we can to ensure that your stay is such an overwhelming success that you will want to return again and again!

While the majority of Groups who visit us have a super time, occasionally problems arise in the nature of inappropriate behavior by some Group members, resulting in someone leaving disappointed. After several years of watching Groups come and go, it has become clear to us that the success or failure of the Group experience depends on how well the Adult Leader prepares for and supervises the trip! Problems that arise are almost always a result of inadequate planning and/or follow through on the part of the Adult Leadership.

Therefore, in hope of maximizing a positive experience for your Group, we share the following Observations and Cautions. **As the person having made the reservation, it is assumed that you are the Family Leader or Group Leader. As such you are responsible for reading this memo and all attached information and familiarizing all Family/Group members with the Policies and Restrictions which apply to them BEFORE their arrival on site.** If you are unable to do this, you must appoint another Adult who is and give the information to him/her.

CAUTIONS-RESTRICTIONS

Lake Ocoee Inn is a multi-use facility that includes Lodging, Whitewater Rafting, and Marina. Access to the Marina docks is restricted to boat owners. Do not allow your group to swim in the area of the Marina docks or climb onto them. Swimming around the Marina docks is dangerous both due to the chance of being run over by a boat and also because of the possibility of electrocution due to stray electric currents in the water.

Please see that the children and teens in your Group are not turned loose to roam the premises or 'run wild!' This ALWAYS results in problems, such as: trespassing; damage to or destruction of property; disturbing other guests/residents; personal injury. Adults must be physically present with and supervising children and teens at all times.

Guests should stay on obvious walkways when moving between lodging units, and to and from public areas; you are in the real out-of-doors here with an abundance of wildlife including poison ivy, fire ants, and an occasional snake.

If a facility or area is not obviously part of your rental unit, please ask before using or accessing it. Please respect the privacy and property of residents on the premises. Do not allow Group members to damage plants and trees, or to throw rocks into the lake. Riprap rock has been placed on banks at considerable expense to control erosion.

Because sounds carry and are magnified around water, guests are asked not to play loud music at any time.

Please remember: QUIET TIME begins at 10:00PM sharp EST and is strictly enforced!! At this time everyone must be inside and there must be NO noise generated that might disturb other guests and on-site residents. This includes the coming and going of cars and slamming car doors. If your Group arrives after 10:00PM, they must unload and move into their lodging facility quietly and remain there until morning. This allows all guests and residents the opportunity for a relaxing evening and a peaceful night's sleep.

The use of fireworks is prohibited in the Cherokee National Forest.

GUEST POLICIES

FALLING WATER CABIN

CHECK OUT: 11:00 a.m. Failure to vacate the Cabin on time will result in an additional day's charge.

PARKING: The driveway to and from Falling Water is gated and locked. You will receive a gate key which fits only the long-necked lock labeled "Master". For your safety and privacy please keep the gate closed at all times. If the gate is left open you will probably have unwanted visitors/intruders as curious drivers decide to explore your driveway. Whether to also keep the gate locked is your choice.

The driveway is one lane, approximately 400 yards long, with no place to pass another vehicle. If two vehicles meet, someone will have a long backup.

The driveway is too narrow for buses, campers, long truck/trailer combo or any other oversized vehicle. If you think your vehicle might be oversized, you need to walk the driveway before driving it. Trailer parking is available on property and inquiries should be made **prior** to arrival for best options.

SWIMMING: Swimming is not permitted from Lake Ocoee Inn premises. (Exception: Guests at Cabins with Docks.) No one is permitted to swim in the Marina area or near the Marina Docks due to the danger of electrocution from stray electrical current there.

There are two public swimming areas located east of Lake Ocoee Inn on Hwy. 64, and a third atop Chilhowee Mountain at the campground. Each is maintained by the U.S. Forest Service and has a sandy beach, restrooms/changing rooms and picnic tables. A user fee is charged.

FISHING: Motel guests and those at Falling Water Cabin may now enjoy the designated Fishing Pier, which is also equipped for cook-outs and picnics. Everyone 13 years of age and older must have a fishing license. These may be purchased at <https://www.tn.gov/twra/fishing.html>. For other area fishing spots, fishing supplies, or to rent a fishing boat/kayak, check at the Marina Store.

MARINA DOCKS: Lake Ocoee Inn operates the Marina in addition to the Lodging Facilities. Falling Water guests may enjoy a complimentary boat slip if there is space at the Marina at the time of their visit. A copy of your boat insurance is required. Guest of Falling Water may not be on the Marina docks for any reason other than to access their own boat. Do not swim or get in the water near the Marina docks due to the danger of electrocution from stray electrical current there.

PETS: Falling Water is a Dog Friendly Cabin and our only Dog Friendly Cabin. We cannot accept other types of pets at this time. Please refer to our Dog Policies & Agreement for further details.

SMOKING: Smoking including e-cigarettes is permitted only outside of Falling Water. Please use an ashtray and do not litter the premises with your cigarette butts. When smoking close all doors to the Cabin so smoke doesn't carry inside. Upon checkout, if the Cabin smells of smoke a cleanup fee of \$250.00 will be charged against the damage deposit.

FIREWORKS: Fireworks are illegal inside the Cherokee National Forest and therefore may not be used on the Lake Ocoee Inn premises. The penalty is a FEDERAL FINE.

FIRES: If a spark from your grill or firepit causes a forest fire, you may be assessed fire fighting costs by the U.S. Forest Service which can get expensive in a hurry! Be careful with open flames and douse smoldering embers with water until completely out.

CUTTING WOOD: It is a Federal Offense to cut or damage any tree inside the Cherokee National Forest. If you need firewood check with the Marina Store for locations that sell it.

HUNTING: Hunting inside the Cherokee National Forest is restricted to specific time of year & seasons. Visit the Tennessee Wildlife Resource Agency website for more information on hunting seasons and quotas. Hunting outside of designated seasons may result in a fine from TWRA.

GENERAL BEHAVIOR: Lake Ocoee Inn promotes a family atmosphere and requests that all guests moderate their behavior and language accordingly. Drunkenness, cursing, lewdness, loud music and other noise and disturbances are not tolerated.

QUIET HOURS: are in effect from 10:00 p.m. to 8:00 a.m. and are strictly enforced so that all guests may enjoy a good night's sleep.

Guests who fail to comply with these policies will be asked to leave and no refund will be given. Thank you for your cooperation!

Dog Policies & Agreement

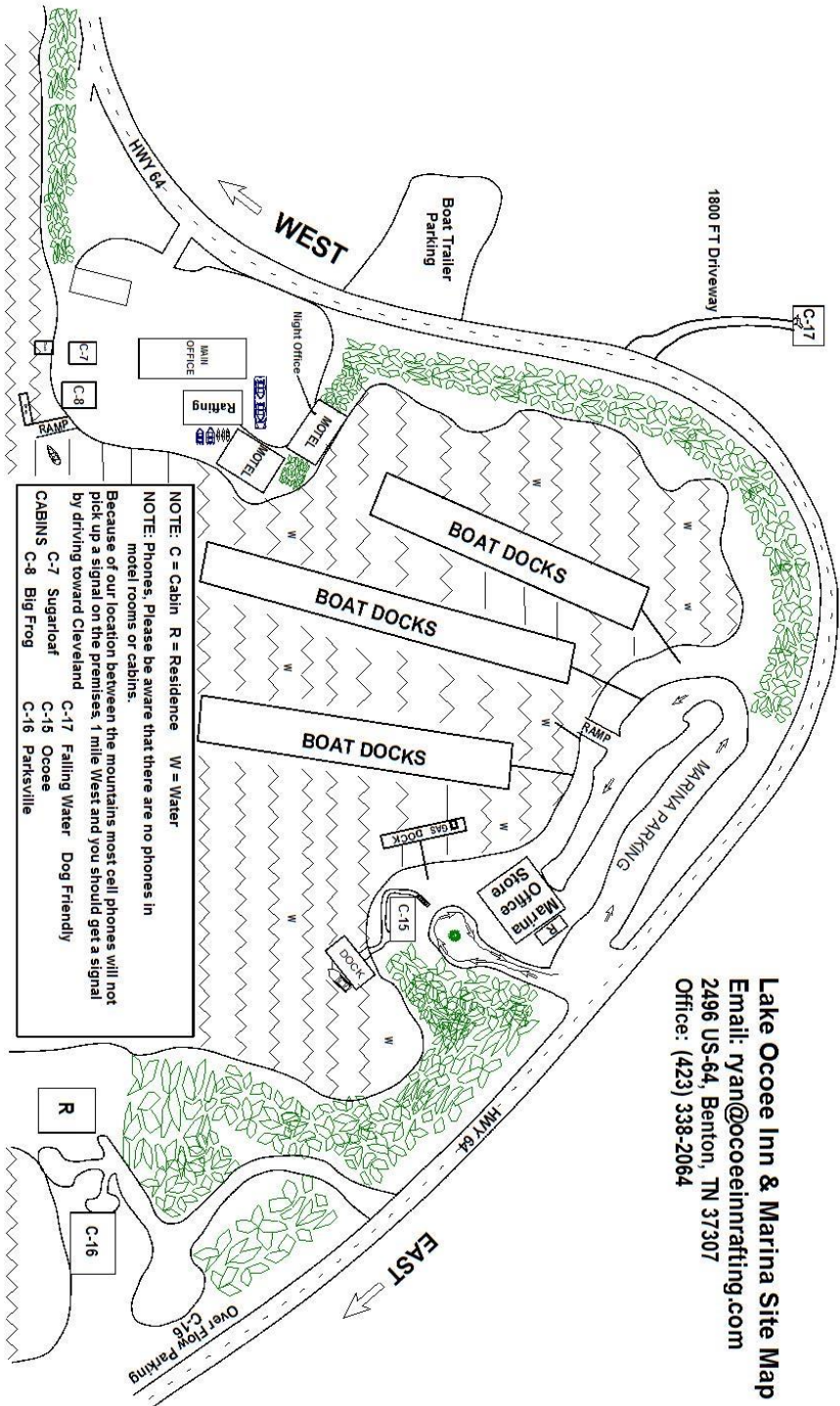


Well behaved, clean dogs and their owners are welcome at Lake Ocoee Inn in the designated Dog Friendly units.

To assure the comfort and safety of our dog guests and owners, our staff, and other guests the following policies are in effect. Your full cooperation is essential to the success and continuation of our “Dog Friendly” policy. We wish both you and your dog an enjoyable stay!

I agree to the terms of the Lake Ocoee Inn Dog Policy as follows:

- All dogs must be registered at the Front Desk or Night Office upon arrival. A \$250 cleaning fee will be charged for dogs taken into Guest Rooms or Cabins not designated as dog friendly. If you’re not sure, better ask.
- **If you are part of a group staying on property and your group has rented a cabin other than Falling Water cabin, do not take your dog(s) to that cabin location even if your intention is to keep the dog outside or on the dock. Our other cabins are simply Pet Free inside and out.**
- Guest warrants that vaccinations are up-to-date and current.
- Dogs must be kept on a leash at all times when outside the Guest Room or Cabin.
- **Dogs may not be left unattended in the Guest Room or Cabin unless they are crated. (While a dog may be comfortable and calm alone at home, it may become anxious in a new environment.)**
- Guest will be responsible for any and all damage caused by, or liability arising from, his/her dog to any property, person or dog on Lake Ocoee Inn premises. Guest Rooms and Cabins will be inspected after checkout.
- A Welcome Basket for your dog is in your Guest Room or Cabin. Please use the sheets and towels provided to cover furniture that may be used by your dog and for drying off or cleaning up after your dog.
- Dogs must be house-trained, clean and free of fleas and ticks. An additional cleaning fee of \$50 may apply if carpets require cleaning from mud, urine, or feces left by your dog; and \$150 may apply if flea infestation occurs.
- You must ‘pick up’ after your dog on all areas of Lake Ocoee Inn property, including any cleared area around Falling Water Cabin.
- **Noise/Disruption Complaints.** If management receives more than one complaint, alternative lodging arrangements must be immediately made for your dog.
- A maximum of two dogs is permitted per Guest Room or Cabin.



Lake Ocoee Inn & Marina Site Map
 Email: ryan@ocoeemrtaffing.com
 2496 US-64, Benton, TN 37307
 Office: (423) 338-2064

NOTE: C = Cabin R = Residence W = Water
 NOTE: Phones, Please be aware that there are no phones in motel rooms or cabins.
 Because of our location between the mountains most cell phones will not pick up a signal on the premises, 1 mile West and you should get a signal by driving toward Cleveland C-17 Falling Water Dog Friendly
 CABINS C-7 Sugarloaf C-15 Ocoee
 C-8 Big Frog C-16 Parksville